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SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA OPERATIONS

COMPANY NAME Bellerud Communications, LLC
QUARTER / YEAR 10 thru 12 / 2010

Month:	<u>Oct</u>	<u>Nov</u>	<u>Dec</u>
Number of Customer Access Lines	<u>96</u>	<u>96</u>	<u>96</u>
Trouble Reports / Access Line (%)	<u>0</u>	<u>0</u>	<u>0</u>
Customer Out of Service Clearing Times (%)	<u>0</u>	<u>0</u>	<u>0</u>
New Installs Completed w/in 5 Days (%)	<u>0</u>	<u>0</u>	<u>0</u>
Commitments Fulfilled (%)	<u>0</u>	<u>0</u>	<u>0</u>

Comments / Explanations: _____

Person Making Report / Contact Information: Lisa Brown
Account Manager

